

alcatel MY FLIP 2

User Manual



A406DL

Thank you for choosing **Alcatel MY FLIP 2** (Model **A406DL**) device. In order to maintain your device in optimal condition, please read this manual and keep it for future reference.



www.sar-tick.com

This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found in the "**SAR Information**" section.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

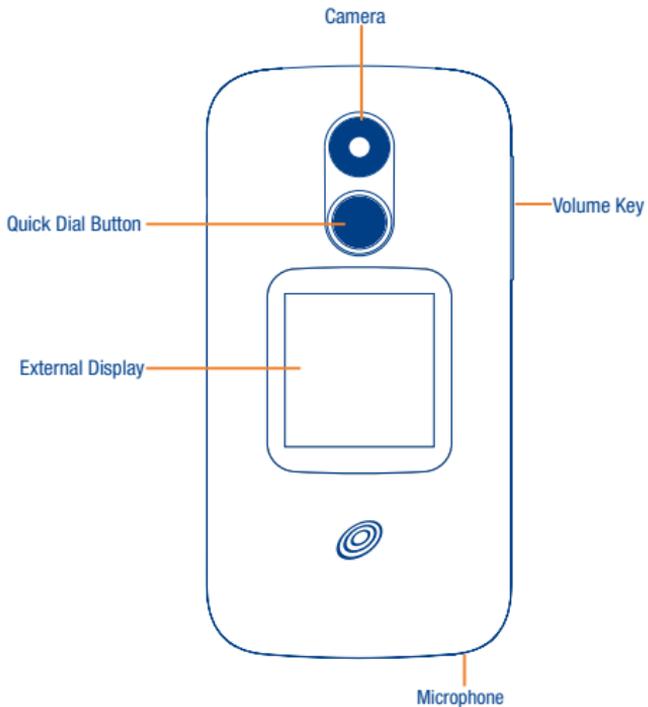
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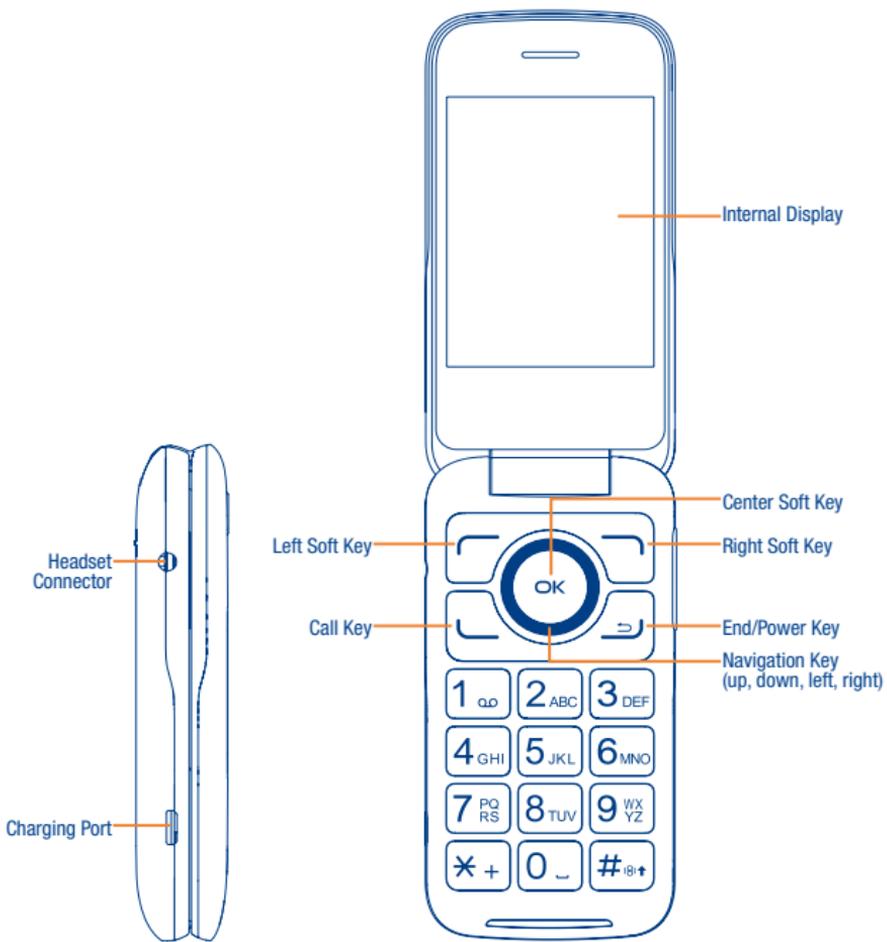
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Your mobile device

1.1 Phone Overview







Quick Dial Button

- After set and activated, press 3 times quickly to call the emergency number.

For settings and activation information, please refer to the “**Quick Dial Button**” section on page 11.



Left Soft Key

- Press: access Notices



Right Soft Key

- Press: access Contacts



Center Soft Key

- Press: access app list (from the Home screen)
- Long Press: launch Google Assistant (from the Home screen)
- Confirm an option on the screen



Navigation Key

- **Navigate up:** Access Internet
- **Navigate down:** None
- **Navigate left:** Access the Apps on the Home screen (WhatsApp, Facebook, your Google Assistant, Google Maps, and YouTube)
- **Navigate right:** Access Quick Settings, such as Camera, Bluetooth, Wi-Fi, and more
- Menu selection moves up, down, right, and left



Call Key

- Press: enter call log (from the Home screen)
- Answer/make a call



End/Power Key

- Press: end a call, move backwards through Menus, return to Home screen
- Press and hold: to Lock, Memory Cleaner, Restart and Power on/off



Volume Keys

- In call mode, adjusts the earpiece or headset volume
- In Music/Video/Streaming mode, adjusts the media volume
- In general mode, adjusts the ringtone volume
- Mutes the ringtone of an incoming call

1.2 Getting started

1.2.1 Set up

Attaching or removing back cover



Inserting or removing battery



Inserting or removing Nano SIM card and microSD

You must insert your Nano SIM card to make phone calls using your network.

- Insert a SIM or microSD card into the card slot with the gold-colored contacts facing down.
- To remove the SIM or microSD card, push down the plastic spring and pull the SIM or microSD card out.



Your phone only supports Nano SIM cards. In order to avoid damaging your phone, do not attempt to insert other SIM types, such as Mini or Micro cards.

Charging the battery

Insert the small end of the charging cable into the charge port and connect the charger to a power outlet.



To reduce power consumption and energy waste, when the battery is fully charged, disconnect your charger; switch off Wi-Fi, GPS or Bluetooth when not in use; reduce the backlight time, etc.

To optimize your battery life, you may do the following:

- **Turn on power saving mode:** From the Home screen, press the **Center Soft Key** (OK) > **Settings** (gear) > **Device > Battery > Power Saving Mode > On**.
- **Lower screen brightness:** From the Home screen, press the **Center Soft Key** (OK) > **Settings** (gear) > **Personalization > Display > Brightness**. Lower the brightness by pressing the left and right of the **Navigation Key**.
- **Screen timeout:** From the Home screen, press the **Center Soft Key** (OK) > **Settings** (gear) > **Personalization > Display > Screen timeout > 30 seconds**.

1.2.2 Power on your phone

Press and hold the **End/Power Key** (power) until the phone powers on.

Setup your phone for the first time

The first time you power on the phone, you will be guided through the following steps:

- Select the phone's language, then press the **Right Soft Key** (right arrow) to go to the next step.
- Select the phone's Keyboard, then press the **Right Soft Key** (right arrow) to go to the next step.
- Select an available Wi-Fi network, then press the **Right Soft Key** (right arrow) to go to the next step.
- Learn more about Anti-Theft and then press the **Center Soft Key** (OK) to go to the next step.
- Select Scheduled Install, then press the **Right Soft Key** (right arrow) to go to the next step.
- Read the KaiOS Terms and Privacy Policy, press the **Center Soft Key** (OK) to learn more and/or open URL; Use the **Navigation Key** and the **Center Soft Key** (OK) to set options, then press the **Right Soft Key** (right arrow) to go to the next step.
- Read and press the **Right Soft Key** (right arrow) to go to the next step.
- Finally press the **Center Soft Key** (OK) to enter the Home screen.

Note: Even if no SIM card is installed, your phone will still power on and you will be able to connect to a Wi-Fi network and use some of the phone's features.

1.2.3 Power off your phone

Press and hold the **End/Power Key**  until the phone displays: **Lock**, **Memory Cleaner**, **Restart**, and **Power Off**. Use the **Navigation Key** to select **Power Off**, then press the **Center Soft Key** .

1.3 Home Screen



1.3.1 Status Bar

From the status bar, you can view both phone status (to the right side) and notification information (to the left side). Here is a list of the icons you might see and their meanings:

	New text or multimedia message		Missed call
	New Email message		Upcoming event
	New voicemail		Alarm set
	LTE connected		Bluetooth® active
	EDGE connected		No SIM card installed
	2G connected		Headset connected
	Silent mode		GPS is on
	Wi-Fi® active		Vibrate mode
	Signal strength		Battery is very low (red bar)
	No signal		Battery is low
	Airplane mode		Battery (fully charged)
	Roaming		Battery (charging)
	Song is playing		

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Quick Dial Button.....

The **Quick Dial Button**  on the front of the device allows you easy access to contact a predetermined number should you need help.

2.1 Add the emergency number

1. From the Home screen, press the **Center Soft Key**  > **Settings**  > **Device** > **Assistance** > **Number** > **Empty**.
2. Press the **Center Soft Key**  to confirm add:
 - Select **Manual** to add names and numbers manually. Refer to “4.1 Add a Contact”.
 - Select **Contacts** to add a contact from the Contact list.
 - Press the **Center Soft Key**  to confirm.
3. Press the **Right Soft Key**  to Edit or Delete.
4. Another way to add: On the contacts list screen, select a contact then press the **Right Soft Key**  to enter detail screen, press the **Right Soft Key**  again to access **Options** > **Set as quick dial** to add.



Only one emergency contact is allowed. Always let your friend or family member know that they are listed as your emergency contact.

If the emergency number is a contact on the SIM card, it will be removed when the SIM card is pulled out and will be automatically restored after SIM card is inserted back.

2.2 Activate Quick Dial Button

1. From the Home screen, press the **Center Soft Key**  > **Settings**  > **Device** > **Assistance** > **Activation**.
2. Press the **Center Soft Key**  and select **On** to activate.

2.3 How to call the emergency number

Once the Quick Dial Button has been set and activated, press the **Quick Dial Button**  3 times quickly to call the emergency number.



To use the Quick Dial Button, you must first activate the function and store the emergency number you wish to call.

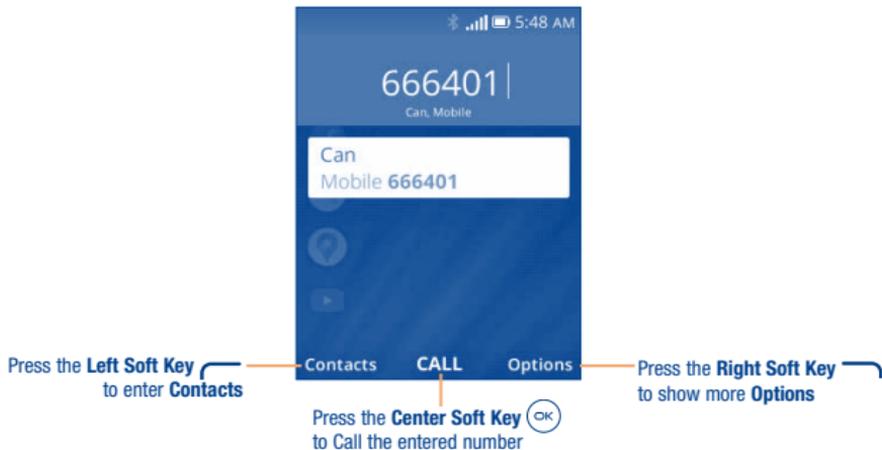
When an emergency call is activated, the phone is pre-set to hands-free mode. Do not hold the device near your ear when the hands-free mode is in use, because the volume may be extremely loud.

3 Phone call

3.1 Making a Call

Dial the desired number then press the **Call Key**  to make the call.

If you make a mistake, you can delete the incorrect digits by pressing the **End/Power Key** .



Press the **Right Soft Key**  to display more **Options**:

- **Add to existing contact:** Add the entered number to replace the existing contact number.
- **Create new contact:** Create a new contact with the entered number.

Make a call from your call log

From the Home screen, press the **Center Soft Key**  to access the call log and choose the contact you want to dial, press the **Center Soft Key**  to make the call.

Make a call from Contacts

From the Home screen, press the **Center Soft Key**  > **Contacts**. Choose the contact you want to dial, press the **Call Key**  or the **Center Soft Key**  twice to call.

Making an emergency call

If your phone has network coverage, dial emergency number and press the **Call Key**  to make an emergency call. This works even without a SIM card and without typing the PIN code.

Make an International call

To dial an international call, press  twice to enter “+” in dial screen, enter the international country prefix followed by the full phone number, then press the **Call Key** .

Calling your voicemail *

Press and hold  to call voicemail.

3.2 Answering or rejecting a call

During an incoming call:

- Press the **Quick Dial Button**  once to answer the call with speaker ON.
- Open the flip to answer, if **Settings**  > **Personalization** > **Answer Mode** > **Flip open to answer** is On. Otherwise,
- Press the **Left Soft Key**  or **Call Key**  to answer.
- Press the **Right Soft Key**  or the **End/Power Key**  to decline.
- To mute the ringtone volume of an incoming call, press the **Volume Up/Down Key**.

3.3 Hang up a call

During a call:

- Press the **Quick Dial Button**  to end the call whether the flip is closed or not.
- Open the flip and press the **End/Power Key**  to end the call.
- Open the flip and close the flip to end the call.

* Contact your network operator to check service availability.

4

Contacts

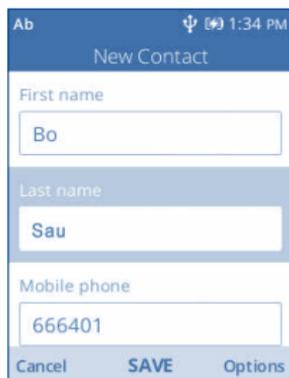
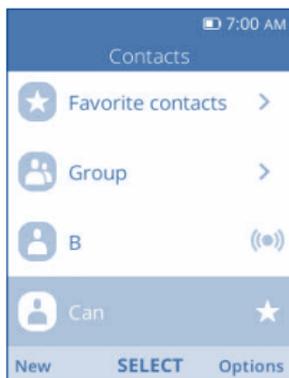


Contacts enables quick and easy access to the contact you want to reach.

From the Home screen, press the **Center Soft Key** and select **Contacts** to enter Contact list.

4.1 Add a Contact

On the contacts list screen, use the **Navigation Key** and press the **Left Soft Key** to create a **New Contact** and input the contact information.



When finished, press the **Center Soft Key** to save.

4.2 View a Contact

On the contacts list screen, use the **Navigation Key** to select a Contact, then press the **Center Soft Key** to access the detail screen.

Press the **Left Soft Key** to send an SMS/MMS to the contact you selected.

Press the **Center Soft Key** to make a call.

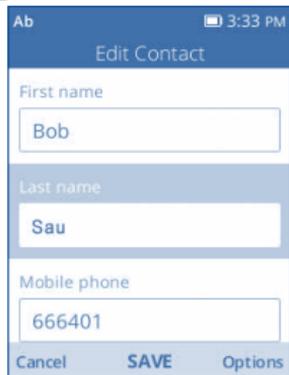
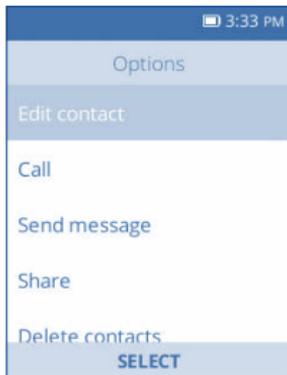
Press the **Right Soft Key** to access **Options**:

- **Set as quick dial:** Set the contact as the Quick Dial Button emergency number.
- **Add as Favorite:** Add the contact as a Favorite number. You can view it in **Contacts > Favorite contacts list**. After added, the menu shows **Unfavorite**.
- **Edit/Share/Delete:** Edit/Share/Delete the contact.

- **Find duplicate contacts:** Press the **Center Soft Key** (OK) to find out the duplicate contacts.
- **Block this number:** Press the **Center Soft Key** (OK) to show Confirmation information, once confirmed, press the **Right Soft Key** to **Block**.

4.3 Edit a Contact

On the contacts list screen, using the **Navigation Key** to select a Contact, then press the **Right Soft Key** to access **Options**, select **Edit contact** and press the **Center Soft Key** (OK) to edit.



When finished, press the **Center Soft Key** (OK) to save.

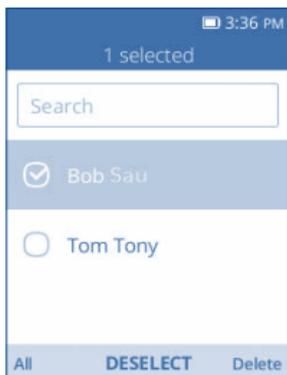
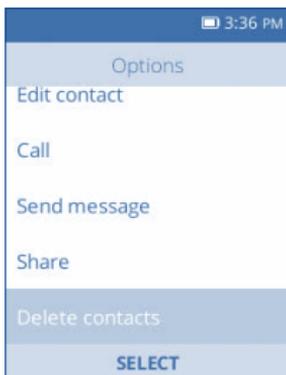
4.4 Share a Contact

You can share a single contact with others by sending the contact's vCard to them via Email, Messages, or Bluetooth.

On the contacts list screen, use the **Navigation Key** to select a Contact, then press the **Right Soft Key** to access **Options**, and then select **Share**.

4.5 Delete Contacts

On the contacts list screen, press the **Right Soft Key** to access **Options**, select **Delete contacts**, use the **Navigation Key** to view available contacts and the **Center Soft Key** (OK) to make your selection, and then press the **Right Soft Key** to delete.



4.6 Import/Export Contacts

On the contacts list screen, press the **Right Soft Key**  to access **Options**, select **Settings** > **Import contacts/Export contacts** to import/export contacts from/to memory card, Gmail, Outlook, or Bluetooth.

4.7 Speed Dial Contacts

On the contacts list screen, press the **Right Soft Key**  to access **Options**, select **Settings** > **Set speed dial contacts**, use the **Navigation Key** to select 2-9, press the **Right Soft Key**  to add a contact then press the **Center Soft Key**  to confirm.

On the Home screen, long press the 2-9 screen keys to dial the defined contacts.

4.8 Available Options

From the contacts list, press the **Right Soft Key**  to show more options.

Call

Make a call to the selected contact.

Send message

Send an SMS/MMS to a contact you selected from Contacts.

Move/Copy contacts

Move or Copy contacts from/to Phone memory to/from SIM card.

Settings

- **Memory:** To select which contacts to display: Phone and SIM, Phone or SIM.
- **Sort Contacts:** To select contacts sorted by first/last name.
- **Set speed dial contacts:** To select contacts to define the 2-9 keys as a speed dialer.
- **Set ICE Contacts:** Add five contacts for making "In Case of Emergency" calls.
- **Create group:** Press the **Center Soft Key**  to enter a new group name, press the **Right Soft Key**  to save. From the contacts list, press **Group** > the **Center Soft Key**  > the **Left Soft Key**  to add contacts to the group.
- **Block contacts:** Press the **Center Soft Key**  and the **Left Soft Key**  to add blocked number, press the **Right Soft Key**  to save.
- **Import Contacts:** Import contacts from memory card, Gmail, and outlook.
- **Export Contacts:** Export contacts to memory card, and Bluetooth.
- **Add Account:** Contacts, data, or other information can be synchronized from multiple accounts, depending on the applications installed on your phone.

5

Messages

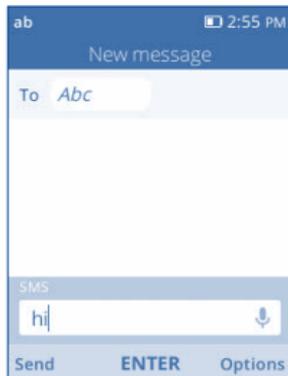


Use the messaging feature to send and receive text (SMS) and multimedia (MMS) messages.

5.1 Sending a Text Message

From the Home screen, press the **Center Soft Key**  and select **Messages**  to enter **Messages**.

- Press the **Left Soft Key**  to write a new message.
- Enter the phone number of the recipient in the **To** bar or press the **Right Soft Key**  to add recipients.
- Use the **Navigation Key** to go to the **SMS** bar to enter the text of the message.
- Press  Key to switch between the different methods.
- Press  Key to select symbols.
- Press the **Left Soft Key**  to send text messages.



5.1.1 Inputting Text

There are different ways to enter text to create contacts, write emails or send messages.

You may choose from the different methods by pressing the  key and alternate between:

- **Abc** (sentence case), **abc** (lower case), or **ABC** (caps lock case): with this mode you must press each key multiple times to create each letter. For example, an 'S' is created by pressing the '7' key four times. An 'e' is created by pressing '3' twice, and so on.

- **Predictive:** predictive text mode is a feature that allows you to type faster, as the phone tries to predict what you are writing. To type "Hello":
press the "4" key once, press the "3" key once, press the "5" key once,
press the "5" key once, press the "6" key once,
As you type, word suggestions will appear at the bottom of the screen. If you see the word you are trying to type, select it with the **Navigation Key** and press the **Center Soft Key** .
- **123:** this mode generates only numbers. You may type '1' by pressing the '1' key just once, '2' by pressing '2' and so on. Switch back to **ABC**, **Abc**, **abc** or **K19** mode to continue writing words.
- **Symbols:** This function provides punctuation and special characters. Symbols may be accessed by pressing the  key as well. Find the right symbol by pressing right or left of the **Navigation Key**. When the cursor highlights a symbol you want to add, press the **Center Soft Key**  to select it.
- If you want to delete the already typed letters or symbols, press the **End/Power Key**  to delete them one by one or long press to delete all at once.

5.1.2 Use Your Google Assistant

Need to get something done? Just press a button and ask!

Launch your Google Assistant

1. From the Home screen, press and hold the **Center Soft Key**  to launch your **Google Assistant**, or press the **Navigate Left Key** to access your **Google Assistant**.
2. Once the "Listening..." screen appears, say your voice command out loud. Your **Google Assistant** will speak back to you and walk you through the next steps.

Use Google Assistant to Make a Call

- **Call a contact:** Press and hold the **Center Soft Key** , then say "Call Katie." Your phone will call Katie from your Contacts.
- **Call a number:** Press and hold the **Center Soft Key** , then say "Call XXX-XXX-XXXX". Your phone will dial the number.

What else can your Google Assistant do?

- Open an app: "Open E-Mail."
- Get the weather: "What's the weather in Miami today?"
- Send a text: "Send a text to Katie."
- Find a local business: "Find a pizza place."
- Find out what else your Google Assistant can do: "What can you do?"

5.2 Sending a Multimedia Message

MMS enables you to send video clips, images, photos, contacts and sounds to other compatible phones and email addresses by pressing the **Right Soft Key**  from the text messages screen and then selecting **Add attachment**.

An SMS will be converted to MMS automatically when media files (image, video, audio, etc.) are attached or email addresses are added.



An SMS of more than 160 characters will be charged as several SMS. Specific letters (accent) will also increase the size of the SMS. This may cause multiple SMS to be sent to your recipient.



6.1 Setup E-Mail

You can access this function by pressing the **Center Soft Key**  from the Home screen and select **E-Mail**.

An email wizard will guide you through the steps to set up an email account, press the **Right Soft Key**  to continue.

- Enter the name and email for the account you want to setup.
- Press the **Right Soft Key**  to access Next, enter password of the account and press the **Right Soft Key** . If the account you entered is not provided by your service provider in the phone, you will be prompted to manually setup your email.
- To add another email account, you can press the **Right Soft Key**  to access **Options > Settings**, then select **Add account**.

6.2 Send E-Mail

- Press the **Left Soft Key**  to compose a new email from the Inbox screen.
- Enter recipient(s) email address(es) in the **To** field, press the **Center Soft Key**  to confirm and add new recipient(s).
- Type the subject and the content of the message. You may use your voice to enter the subject and content of your emails by pressing and holding the **Center Soft Key**  button.
- If necessary, press the **Right Soft Key**  to add **Cc/Bcc** or add attachment to the message.
- If you do not want to send the mail right away, you can press the **Right Soft Key**  and select **Save as draft** to save a copy.
- Finally, press the **Left Soft Key**  to send.

Note: If you are seeing a “password incorrect” error when setting up your Gmail Account in Email app, please review the following options:

Option 1: Generate an App password

An App password is a 16-digit passcode that gives an app or device permission to access your Google Account. If you use 2-Step-Verification and are seeing a “password incorrect” error when trying to access your Google Account, an App password may solve the problem.

Steps to generate an App password:

- Visit your App passwords page <https://myaccount.google.com/security/signinoptions/two-step-verification>. You may be asked to sign in to your Google Account.
- At the bottom, click **Select app** and choose the app you're using.

- Click **Select device** and choose the device you're using.
- Select **Generate**.
- Follow the instructions to enter the App password (the 16-character code in the yellow bar) on your device.
- Select **Done**.
- Once you are finished, you won't see that App password code again. However, you will see a list of apps and devices you've created App passwords for.

If generate an app password does not fix "Password incorrect" issue, please proceed to Option 2 or Option 3.

Option 2: Change your settings to allow less secure apps

- Go to the "Less secure apps" <https://www.google.com/settings/security/lesssecureapps> section in My Account.
- Next to "Access for less secure apps," select **Turn on**.
- You can now setup your email using your username and password. If you continue to see a "password incorrect" error, please proceed to Option 3.

Option 3: Access Gmail through browser

If you don't want to change your security settings, please follow these steps to access your Gmail:

- From the home page, press the **Center Soft Key**  and select **Browser** .
- Enter <https://www.google.com/gmail/> in the browser URL tab.
- Enter your username and password to log in.

7 Application

7.1 Calendar

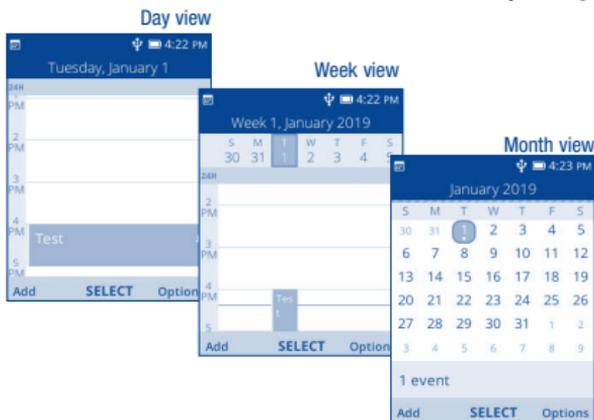


Use the Calendar to keep track of important meetings, appointments, etc.

To access this function, press the **Center Soft Key**  from the Home screen and select **Calendar**.

View Calendar

You can display the Calendar in Day, Week, Month view. Press the **Right Soft Key**  to change your Calendar view.



Create New Event

Press the **Left Soft Key**  to add new events from any Calendar view.

- Fill in all required information for this new event. If it is a whole-day event, you can press the **Center Soft Key**  to select **All-day Event**.
- When finished, press the **Right Soft Key**  to save.

Delete and Edit Event

After new event is created, under Month view or Day view, use the **Navigation Key** to move to the event. Press the **Center Soft Key**  to show events list, then press the **Left Soft Key**  to delete or press the **Right Soft Key**  to edit.

More options are available by pressing the **Right Soft Key**  from the Calendar main screen:

- **Go to date:** To go to whatever date you want.
- **Search:** Search the event or schedule you added in the Calendar.
- **Calendar to Display:** To display offline Calendar or not.
- **Settings:** To set a series of Calendar settings.

Event reminder

If a reminder is set for an event, the upcoming event icon  will appear on the Status bar as a notification when the reminder time arrives.

7.2 Camera.....

Your mobile phone features a Camera and a Video app to take photos and shoot videos.

7.2.1 Access the Camera

To access this function, press the **Center Soft Key**  from the Home screen and select **Camera** .

App Permission

Upon first use of **Camera**, the App Permission screen will display, asking for permission to know your location. Press the **Right Soft Key**  to Allow or the **Left Soft Key**  to Deny.

Take a picture

Position the object or landscape in the screen and press the **Center Soft Key**  to take the photo. Photos will be automatically saved to the Gallery app.

After taking photo, press the **Left Soft Key**  to preview.

Zoom in/out

Press Up or Down of the **Navigation key** to zoom lens in and out.

Options

Press the **Right Soft Key**  to access:

- **Resolution:** Select the resolution as High, Standard, or Low.
- **Self-Timer:** Sets the time a photo is taken after pressing the **Center Soft Key** .
- **Grid:** Adds grid lines to photo screen to help take better photos by using grid lines to align photo image.
- **Gallery:** Select Go to Gallery Application to view photos previously taken.
- **Modes:** Select to switch between Photo and Video mode.

7.2.2 Camcorder

To shoot a video

Press Left and Right of the **Navigation Key** to switch between Photo and Video mode.

Press Up or Down of the **Navigation Key** to zoom lens in and out.

Press the **Center Soft Key**  to record a video, press again to stop recording, videos will be automatically saved to **Video** app .

7.3 Gallery



The **Gallery** app provides you with one location to view and organize all your saved photos.

To access this function, press the **Center Soft Key**  from the Home screen and select **Gallery**.

Press the **Left Soft Key**  to switch Favorites and Gallery list.

Use the **Navigation Key** to select an image and press the **Center Soft Key**  to confirm, then press the **Right Soft Key**  to access options below:

- **Delete:** Delete the selected photo.
- **Edit:** Select this option to adjust exposure value, rotate the photo, crop, add filters and auto-correction.
- **Add to favorites:** Add the selected photo to Favorites list.
- **Remove from favorites:** Remove the selected photo from Favorites list.
- **Share:** Share the photo via Email, Messages and Bluetooth, etc.
- **Select Multiple:** Allows you to select more than one photo in the Gallery.
- **File Info:** Displays file name, size, image type, date taken, resolution, and path.
- **Set as:** Set the photo as Wallpaper or Image for existing contact.
- **Sort and group:** Sorts photo by date and time or groups by date.

7.4 Clock



7.4.1 To Set an Alarm

From the Home screen, press the **Center Soft Key**  and select **Clock > Alarm**.

Press the **Left Soft Key**  to add a new alarm. The following options will appear:

- **Time:** Select to set the alarm time.
- **Repeat:** Select the days you want your alarm to go off.
- **Sound:** Select a ringtone for the alarm.

- **Vibrate:** Select to activate vibration.
- **Alarm name:** Press to enter a name for the alarm.

Press the **Right Soft Key**  to **Save**.

7.4.2 To Set the Timer

From the Home screen, press the **Center Soft Key**  and select **Clock > Timer**.

Press the **Center Soft Key**  and then Left or Right of the **Navigation key** to edit hour, minute and second, when finished, press the **Center Soft Key**  to start the Timer.

- When the Timer is ongoing, press the **Center Soft Key**  to pause and continue the Timer, press the **Right Soft Key**  to add 1 minute.
- When the Timer is paused, press the **Left Soft Key**  to reset the Timer.

Press the **Right Soft Key**  to enter Settings, allowing you to set snooze, volume, activate vibrate, and select sound.

7.4.3 To Set the Stopwatch

From the Home screen, press the **Center Soft Key**  and select **Clock > Stopwatch**.

- Press the **Center Soft Key**  to start Stopwatch.
- When the Stopwatch is ongoing, press the **Right Soft Key**  to record the lap, press the **Center Soft Key**  to pause the time.
- When the Stopwatch is paused, press the **Center Soft Key**  to continue the total time, press the **Left Soft Key**  to reset the stopwatch and clear lap times.

7.5 Video.....



Video acts as a media player for you to view videos.

From the Home screen, press the **Center Soft Key**  and select **Video**.

- Press the **Left Soft Key**  to enter Camera to take a video.
- Use the **Navigation Key** to select a video, press the **Center Soft Key**  to play the video.
- Press the **Right Soft Key**  to access **Options**.

7.6 FM Radio

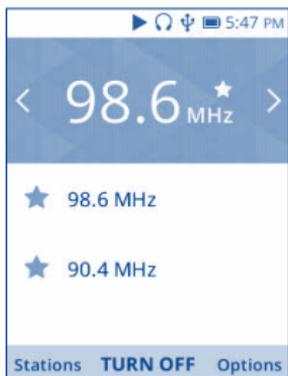


Your phone is equipped with a radio* with RDS** functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service.

To access this function, press the **Center Soft Key**  from the Home screen and select **FM Radio**.



To use it, you must plug in your headset, which works as an antenna connected with your phone.



- Press left/right of the **Navigation Key** to decrease/increase 0.1MHz.
- Long press left/right of the **Navigation Key** to search and go to the nearest lower/higher frequency channel.
- Press the **Right Soft Key**  to add the channel to favorites. A red star will be added to the station in the channel list. Press the **Right Soft Key**  to edit favorites channel or switch to speaker.

7.7 Music



Using this menu, you can play music files stored on phone storage in your phone. Music files can be downloaded from your computer to phone using a USB cable.

To access this function, press the **Center Soft Key**  from the Home screen and select **Music**.

* The quality of the radio depends on the coverage of the radio station in that particular area.

** Depending on your network operator and market.



7.8 Utilities

7.8.1 Calculator

From the Home screen, press the **Center Soft Key**  and select **Utilities > Calculator**.

- 0-9 key: input numbers
-  : .
-  : +/-
-  : +, -, X, ÷
-  : =
-  : Clear once
-  : Clear All

7.8.2 Todo

From the Home screen, press the **Center Soft Key**  and select **Utilities > Todo**.

- Press the **Left Soft Key**  to add task, enter task name then press the **Right Soft Key**  to **Save**.
- Press the **Center Soft Key**  to check/uncheck the task.
- Press the **Right Soft Key**  to access **Options** to edit, delete, or delete all the task.

7.8.3 Recorder

From the Home screen, press the **Center Soft Key**  and select **Utilities > Recorder**.

- Press the **Left Soft Key**  then press the **Center Soft Key**  to start recording, press the **Right Soft Key**  to **Done**.
- Use the **Navigation Key** to select the recorder, press the **Center Soft Key**  twice to play.
- Press the **Right Soft Key**  to access **Options**, such as delete, share, select multiple, rename, save as ringtone, save to music library, select **Settings** to set recorder size.

8 Network & connectivity

From the Home screen, press the **Center Soft Key**  and select **Settings**  > **Network & Connectivity**.

8.8.1 Airplane mode

When Airplane mode is on, all wireless connections are disabled simultaneously, including Wi-Fi and Bluetooth.

- Press the **Center Soft Key**  to enter **Airplane mode**.
- Press the **Navigation Key** to select **On** or **Off**, then press the **Center Soft Key**  to confirm.

8.8.2 Mobile network & Data

Carrier

Press the **Center Soft Key**  to select the Carrier automatically.

Data Connection

If you do not need to transmit data on all mobile networks, turn off **Data Connection** to avoid incurring significant charges for data use on local operator mobile networks, particularly if you do not have a mobile data agreement.

Data Roaming

If you don't need to transmit data on other operators' mobile networks, disable Data roaming to avoid incurring significant roaming charges.

APN Settings

Press the **Left Soft Key**  to add new APN.

Enter the required APN information, when finished, press the **Right Soft Key**  to save.

8.8.3 Wi-Fi

Wi-Fi will allow you to surf the internet without using your mobile network when in range of a wireless network.

Press the **Center Soft Key**  to enter **Wi-Fi**.

- Press the Up and Down of the **Navigation Key** to select **On**, then press the **Center Soft Key**  to turn on Wi-Fi.
- Press the Up and Down of the **Navigation Key** to select **Available Networks**, then press the **Center Soft Key**  to enter all available networks list, select one and press the **Center Soft Key**  to configure the access point and connect your phone. Be advised you may need to enter a password if applicable.
- Press the Up and Down of the **Navigation Key** to select **Advanced Settings**, then press the **Center Soft Key**  to set more options.

8.8.4 Bluetooth

Bluetooth allows your phone to exchange data (videos, images, music, etc.) with other Bluetooth devices within a close range such as another phone, computer, printer, headset, car kit, etc.

Press the **Center Soft Key**  to enter **Bluetooth**.

- Press the Up and Down of the **Navigation Key** to select **On**, then press the **Center Soft Key**  to turn on Bluetooth.
- **Visible to All:** Press the **Center Soft Key**  to enter, after selected On then press the **Center Soft Key**  again to confirm.
- **My Phone's Name:** Press the **Center Soft Key**  to enter, edit the name then press the **Right Soft Key**  to save.
- **Nearby Device:** Press the **Center Soft Key**  to enter nearby devices list, using the Up and Down of the Navigation Key to select a needed device, press the **Center Soft Key**  to confirm, then press the **Right Soft Key**  to pair, you can review the paired devices by pressing **Bluetooth > Paired Devices**.

8.8.5 Geolocation

KaiOS uses GPS, and additional supplemental information such as Wi-Fi and mobile networks to approximate your location. Location data may be used by KaiOS and service providers to improve accuracy and coverage of the location databases.

9 Personalize Your Phone.....

9.1 Language

Your device can be operated using English, Spanish or French language.

To change the language:

- From the Home screen, press the **Center Soft Key** , select **Settings**  > **Personalization** > **Language** > **Language**.
- Press the **Navigation Key** to select the desired languages preference.
- Press the **Center Soft Key**  to confirm.

9.2 Change font size

To change the device font size:

- From the Home screen, press the **Center Soft Key** , select **Settings**  > **Personalization** > **Display** > **Large Text**.
- Press the **Center Soft Key**  to select **On/Off** to enable large text or not.

9.3 Date & Time

To change the Date & Time:

- From the Home screen, press the **Center Soft Key** , select **Settings**  > **Personalization** > **Date & Time**.
- Press on the Time option to adjust the time and minutes. You may also adjust the Time Zone as well as Time Format on this page.

9.4 Sounds

To adjust volume:

- Press the **Volume Up/Down button** that is located on the right side of the device to adjust the Ringtone & Alerts volume.
- From the Home screen, press the **Center Soft Key** , select **Settings**  > **Personalization** > **Sound** > **Volume** to adjust the volume for Media, Ringtone & Alerts and Alarm.

To adjust Tones

- From the Home screen, press the **Center Soft Key** , select **Settings**  > **Personalization** > **Sound** > **Tones**.
- Under Tones, you may select your preference on Vibrate, Ringtones, Notice Alerts as well as Manage Tones.
- Press the **Center Soft Key**  to confirm.

To adjust Other Sounds

All other sounds that are related to Dial Pad or Camera can be adjusted by doing the following:

- From the Home screen, press the **Center Soft Key** , select **Settings**  > **Personalization** > **Sound** > **Other Sounds**.

9.5 Wallpaper, Brightness and Screen Timeout

To adjust Wallpaper

- From the Home screen, press the **Center Soft Key** , select **Settings**  > **Personalization** > **Display** > **Wallpaper**.
- Press **Gallery** to select from Images that are stored on your device.
- Press **Camera** to take a picture for the Wallpaper you would like to use/store.
- Press **Wallpaper** to select from pre-loaded Wallpapers.

To adjust Brightness

- From the Home screen, press the **Center Soft Key** , select **Settings**  > **Personalization** > **Display**.
- Press the **Navigation Key** to highlight **Brightness**.
- Select desired brightness by pressing the Left or Right of the **Navigation Key**.

To adjust Screen timeout

- From the Home screen, press the **Center Soft Key** , select **Settings**  > **Personalization** > **Display** > **Screen timeout**.
- Select when you would like your screen to turn off, then press the **Center Soft Key**  to confirm.

10 Security

10.1 Lock/Unlock your screen

To protect your phone and privacy, you can lock the phone screen by creating a password.

- From the Home screen, press the **Center Soft Key** (OK), select **Settings** (gear icon) > **Privacy & Security**.
- Press the **Center Soft Key** (OK) and select **On** to enable screen lock in the **Screen Lock** screen.
- Enter the passcode twice and press the **Right Soft Key** (back arrow) to create.

10.2 SIM Security

A SIM PIN prevents access to the SIM card cellular data networks. When it's enabled, any device containing the SIM card will request the PIN upon restart. A SIM PIN is not the same as the lock code used to unlock the device.

10.3 Anti-Theft

Anti-theft can only be enabled after logging in to your KaiOS Account.

11.1 KaiOS Account

To create a KaiOS account, press the **Center Soft Key**  from the Home screen and select **Settings**  > **Account** > **KaiOS Account**.

Create Account

- Select **Create Account** and press the **Center Soft Key**  to confirm.
- Read **About KaiOS Account** and press the **Right Soft Key**  to **Accept**.
- Set or enter Region, Account Number, Password, Confirm password etc., then press the **Right Soft Key**  to **Next**.
- Fill in the date of birth, select the gender, then press the **Right Soft Key**  to **Next**.
- Add an email or alternative phone number for password retrieval, then press the **Right Soft Key**  to **Next**.
- Enter confirmation code, then press the **Right Soft Key**  to **Next**.
- Prompt "Account has been created, remember to verify email/alternative phone number", then press the **Right Soft Key**  to **Next**.
- Jump to the KaiOS Account interface.

Sign in with Phone/Email

- Sign in to an existing account by Phone or Email.

11.2 Software Update

To access Software Updates, follow the steps below:

- Connect your device to a Wi-Fi network and make sure it has a strong data connection.
- Ensure your battery is fully charged before starting the software update. Your device's current battery level can be found on your device under **Settings**  > **Device** > **Battery**.
- From the Home screen, press the **Center Soft Key**  and select **Settings**  > **Device** > **Device Information** > **Software Update** > **Check for Updates**.
- When there is a new mandatory software update version available, the phone will start downloading automatically, then select **Continue** to update your system.

If the software update is not mandatory, you can select remind me later to return, and update your system any time.

Safety and use

Please read before using your phone

THE BATTERY IS NOT FULLY CHARGED WHEN YOU TAKE IT OUT OF THE BOX.
DO NOT REMOVE THE BATTERY PACK WHEN THE PHONE IS CHARGING.

Privacy restrictions

Some countries require full disclosure of recorded telephone conversations, and stipulate that you must inform the person with whom you are speaking that the conversation is being recorded. Always obey the relevant laws and regulations of your country when using the recording feature of your phone.

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Important health information and safety precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product.
To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, observe the following precautions.

Electrical safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product.

Safety precautions for proper grounding installation

CAUTION: Connecting to improperly grounded equipment can result in an electric shock to your device.

Safety precautions for power supply unit

■ Use the correct external power source

A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product. This product should be operated only with the following designated power supply unit(s).

Travel charger: 100-240V, 50/60Hz, 150mA

Output: 5.0 V, 550mA

■ Handle battery packs carefully

This product contains a Lithium-ion polymer or Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 140°F (60°C).



WARNING: Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 140°F (60°C), or dispose of in fire or water. Replace only with specified batteries. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.



NOTE: This product should be operated only with the following designated Battery Pack(s).

■ Take extra precautions

- Keep the battery or device dry and away from water or any liquid as it may cause a short circuit.
- Keep metal objects away so they don't come in contact with the battery or its connectors as it may lead to short circuit during operation.
- The phone should only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Do not use a battery that appears damaged, deformed, discolored, or one that has any rust on its casing, overheats, or emits a foul odor.
- Always keep the battery out of the reach of babies and small children, to avoid swallowing of the battery. Consult the doctor immediately if the battery is swallowed.
- Only use a battery with a charging system that has been qualified with the system per this standard, IEEE-Std-1725-2011. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725-2011. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- If the battery leaks:
- Do not allow the leaking fluid to come in contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
- Do not allow the leaking fluid to come in contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
- Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Safety precautions for direct sunlight

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 140°F (60°C), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Prevention of hearing loss

CAUTION: Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

Safety in aircraft

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this device when on board an aircraft, remember to turn off your phone by switching to Airplane Mode.

Environment restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Explosive atmospheres

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised not to use the equipment at refueling points such as service or gas stations and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Road safety

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Safety precautions for RF exposure

- Avoid using your phone near metal structures (for example, the steel frame of a building).
- Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
- Use only original manufacturer-approved accessories, or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

Interference with medical equipment functions

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Nonionizing radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits as well as result in non-compliance with local regulatory requirements in your country.

To assure optimal phone performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed. Avoiding contact with the antenna area when the phone is IN USE optimizes the antenna performance and the battery life.

Electrical safety

■ Accessories

- Use only approved accessories.
- Do not connect with incompatible products or accessories.
- Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit the battery terminals.

■ Connection to a car

- Seek professional advice when connecting a phone interface to the vehicle electrical system.

■ Faulty and damaged products

- Do not attempt to disassemble the phone or its accessory.
- Only qualified personnel must service or repair the phone or its accessory.

General precautions

You alone are responsible for how you use your phone and any consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

■ Avoid applying excessive pressure to the device

Do not apply excessive pressure on the screen and the device to prevent damaging them and remove the device from your pants' pocket before sitting down. It is also recommended that you store the device in a protective case and only use the device stylus or your finger when interacting with the touch screen. Cracked display screens due to improper handling are not covered by the warranty.

■ Device getting warm after prolonged use

When using your device for prolonged periods of time, such as when you're talking on the phone, charging the battery or browsing the Web, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

■ **Heed service markings**

Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

■ **Protect your phone**

- Always treat your phone and its accessories with care and keep them in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorized personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, maximum 140°F (60°C).
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

■ **Damage requiring service**

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or provider under the following conditions:

- Liquid has been spilled or an object has fallen into the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

■ **Avoid hot areas**

The product should be placed away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

■ **Avoid wet areas**

Never use the product in a wet location.

■ **Avoid using your device after a dramatic change in temperature**

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

NOTICE: When taking the device from low-temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on power.

■ **Avoid pushing objects into product**

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

■ **Air bags**

Do not place a phone in the area over an air bag or in the air bag deployment area. Store the phone safely before driving your vehicle.

■ **Mounting accessories**

Do not use the product on an unstable table, cart, stand, tripod, or bracket. Any mounting of the product should follow the manufacturer's instructions and should use a mounting accessory recommended by the manufacturer.

■ **Avoid unstable mounting**

Do not place the product with an unstable base.

■ **Use product with approved equipment**

This product should be used only with personal computers and options identified as suitable for use with your equipment.

■ **Adjust the volume**

Turn down the volume before using headphones or other audio devices.

■ **Cleaning**

Unplug the product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

■ **Small children**

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury, or which could become detached and create a choking hazard.

■ **Repetitive motion injuries**

To minimize the risk of RSI, when Texting or playing games with your phone:

- Do not grip the phone too tightly
- Press the buttons lightly
- Make use of the special features in the handset which minimize the number of buttons which must be pressed, such as message templates and predictive text.
- Take lots of breaks to stretch and relax.

■ **Operating machinery**

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

■ **Loud noise**

This phone can produce loud noises which may damage your hearing.

■ **Emergency calls**

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Note: Not all 911 emergency service providers are capable of receiving location information. Be prepared to report your precise location/address when calling 911. The device location cannot be identified in all circumstances.

Regulatory agency identifications

For regulatory identification purposes, your product is assigned a model number of A406DL.

To ensure continued reliable and safe operation of your device, use only the accessories listed below with your A406DL device.

Operating temperature range: 32°F to 122°F (0°C to 50°C)

NOTE: This product is intended for use with a certified Class Limited Power Source, rated 4.35 Volts DC, maximum 1 Amp power supply unit.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- **Reorient or relocate the receiving antenna.**
- **Increase the separation between the equipment and receiver.**
- **Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.**
- **Consult the dealer or an experienced radio or television technician for help.**

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Important Note

Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instruction as documented in this manual.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter, except the transmitters built-in with the device.

US Information Concerning the Federal Communications Commission (“FCC”) Requirements for Hearing Aid Compatibility with Wireless Devices

When wireless devices are used near hearing devices (such as hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference, and wireless devices also vary in the amount of interference that they generate.

The wireless telephone industry has developed ratings to assist hearing device users in finding wireless devices that may be compatible with their hearing devices. Not all wireless devices have been rated. Wireless devices that are rated will have the rating displayed on the box together with other relevant approval markings.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device is vulnerable to interference, you may not be able to use a rated wireless device successfully. Consulting with your hearing health professional and testing the wireless device with your hearing device is the best way to evaluate it for your personal needs.

This smartphone has been tested and rated for use with hearing aids for some of the wireless technologies that the smartphone uses. However, other wireless technologies may be used in this smartphone that have not been tested for use with hearing aids. It is important to try the different features of your smartphone thoroughly and in different locations to determine if you hear any interfering noise when using this smartphone with your hearing aid or cochlear implant. Consult your wireless service provider about its return and exchange policies, and for information about hearing aid compatibility. Hearing aid compatibility rating for this smartphone: M4/T4

How the ratings work

M-Ratings: Wireless devices rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than wireless devices that are not labeled. M4 is the better or higher of the two ratings.

T-Ratings: Wireless devices rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated wireless devices. T4 is the better or higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from wireless devices.

For more information about the actions that the FCC has taken with regard to hearing aid compatibility with wireless devices and other steps that the FCC has taken to ensure that individuals with disabilities have access to telecommunications services, visit www.fcc.gov/cgb/dro.

SAR Information

1.23 W/kg @ 1g (HEAD)

1.02 W/kg @ 1g (BODY)

THIS MODEL DEVICE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES. For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the TCL Mobile Limited. Accessories supplied or designated for this product. Use of other accessories may not ensure compliance with the FCC RF exposure guidelines.

Your wireless mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

- American National Standards Institute (ANSI) IEEE. C95.1-1992.
- National Council on Radiation Protection and Measurement (NCRP). Report 86. 1986.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1996.
- Ministry of Health (Canada), Safety Code 6. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phone employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg*.

* In the U.S. and Canada, the SAR limit for mobile phone used by the public is 1.6 Watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in usage.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of <https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm> after searching on FCC ID: 2ACCJN041. Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web-site as <http://http://www.ctia.org/>.

Normal condition only to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 1 cm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

FCC RF Radiation Exposure Statement

- This Transmitter has been demonstrated co-location compliance requirements with Bluetooth® and WLAN. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment.

Telecommunications & Internet Association (TIA) safety information

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should ALWAYS keep the phone more than 15 cm (6 inches) from their pacemaker when the phone is turned ON.
- Should not carry the phone in a breast pocket.
- Should use the ear opposite the pacemaker to minimize the potential for interference. If you have any reason to suspect that interference is taking place, turn the phone OFF immediately.

Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider, or call the customer service line to discuss alternatives.

RoHS compliance

This product is in compliance with Directive 2011/65/EU of the European Parliament and of the Council of 7 January 2003, on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and its amendments.

Electronic Recycling (Within USA Only):

For more information on Electronic Recycling, please:

1. Visit the Alcatel Electronic Recycling Program website at <https://us.alcatelmobile.com/accessibility-compliance/electronic-recycling-program/>, or
2. Call Alcatel US Customer Support at 1-855-368-0829.

Battery Recycling (USA & Canada):

Alcatel partners with Call2Recycle® to offer a safe and convenient battery recycling program. For more information on our Battery Recycling Program, please visit the USA and Canada website at <https://us.alcatelmobile.com/accessibility-compliance/battery-recycling/> and <https://ca.alcatelmobile.com/accessibility-compliance/battery-recycling/>.

 **WARNING:** Cancer and Reproductive Harm - www.P65Warnings.ca.gov